



**City of Scottsdale  
Human Services Commission  
Regular Meeting**

**SUMMARIZED MINUTES**

**5:00 P.M., Thursday, October 25, 2012  
Scottsdale City Hall KIVA  
3939 N. Drinkwater Boulevard  
Scottsdale, AZ 85251**

**PRESENT:** Steven Rosenberg, Chair  
Raoul Zubia, Vice Chair  
Enid Seiden, Commissioner  
Marty Day, Commissioner  
Dustin Thomas, Commissioner  
Donald Nordlund, Commissioner

**ABSENT:** Nicholas Thomas, Commissioner

**STAFF PRESENT:** Jan Cameron, Director of Parks, Recreation, & Human Services  
Valerie Kime Trujillo, Human Services Manager; Paiute  
Kathy Breen, Human Services Manager; Vista del Camino  
Cindy Ensign, Human Services Planner and Budget Specialist  
Tim Miluk, Human Services Manager  
Phil Hershkowitz, Recreation Coordinator  
Gene Munoz, Human Services Coordinator

**1. Call to Order**

Chair Rosenberg called the meeting to order at 5:00 p.m.

**2. Roll Call**

Commission members present as noted above.

**3. Approval of the Minutes - October 11, 2012**

**COMMISSIONER SEIDEN MOVED TO APPROVE THE OCTOBER 11, 2012 HUMAN SERVICES MEETING MINUTES. SECONDED BY VICE-CHAIR ZUBIA, THE MOTION CARRIED WITH A VOTE OF SIX (6) TO ZERO (0). COMMISSIONER NICHOLAS THOMAS WAS ABSENT.**

**4. Target Population Presentation: Adults in Crisis**

Kathy Breen, Human Services Manager mediated a panel discussion posing six questions to panel members. Panel members included:

Noemi Garcia: Job Specialist, Concerned Citizens for Community Health  
Rodrigo Olivares: Director of Clinical and Crisis Services; Suicide Prevention Center  
Catherine Rea Dunning: CEO, Community Information and Referral Services  
Mark Holleran: CEO, Central Arizona Shelter Services  
Natalie Summit: Crisis Intervention Specialist, City of Scottsdale Police Crisis Intervention

- **From your perspective, describe the target population, "Adults in Crisis" in Scottsdale?**

Panel members indicated that the target population includes people from all socioeconomic areas who are domestic violence victims; persons in need of healthcare assistance or assistance with utility payments; people who are homicidal or suicidal; and those who are homeless. Panel members noted that in recent years there has been an increase in homeless people in the 18 to 35 age range and an increase in homeless families who formerly identified as middle class.

- **What are the most critical needs of the target population "Adults in Crisis"?**

Panel members indicated that the most critical needs of the target population include safe, immediate, stable temporary housing; permanent affordable housing with supportive services available; improved homeless management tracking systems; job assistance; and access to healthcare and mental health services.

- **What services are available to meet those needs?**

Panel members indicated that services currently available to the target population include suicide prevention services, including mobile hotlines, shelters, and behavioral health services; a navigator program to empower individuals with the resources to connect to medical services and to apply for public assistance; emergency rent and mortgage assistance; employment assistance and job training/education programs; a voicemail line to enable homeless individuals to keep in touch with family members and potential employers; and the 211 line that offers a directory and database of available resources.

- **Are there any unmet needs of the target population "Adults in Crisis"?**

Panel members indicated that unmet needs of the target population include immediate access to sheltering services; access to healthcare coverage; employment availability;

reemployment programs targeting seniors; and low-cost counseling services for people with mental illness and substance abuse issues.

- **Are there any current trends/issues in the target population "Adults in Crisis" that we should be aware of?**

Panel members indicated that current trends/issues in the target population include increased numbers of families in crisis; increased suicide rates; increased substance abuse; increased need for mental health supportive services, counseling, and medication management; increased numbers of people who were formerly high-wage earners applying for social services; an increase in 18 to 25 year old homeless people that were not in the foster care system; changes in behavioral health issues of returning veterans; and an increase in the number of people calling the 211 hotline in need of multiple services.

- **Is there any last piece of information that you would like to share about "Adults in Crisis" that has not been covered?**

Panel members indicated that in addition to the items discussed, it is important for people to reach out in their community and be aware of the needs of their neighbors. A panel member noted that Arizona and the 211 program has been chosen as one of nine pilot sites for integral homeless services. The program will be based on a regional and geographic, housing first model and will introduce individualized supportive services as needed.

Commissioners were given the opportunity to ask questions. Discussion ensued regarding the navigator program; crisis and prevention services; outpatient services; a central homeless system for intake services; partnership with the Community Bridges organization; affordable housing; sustainable housing solutions that are moving forward and the potential for additional solutions in the future; and recent changes in the AHCCCS system.

## **5. Staff and Commission Updates**

Jan Cameron, Director of Parks, Recreation, & Human Services indicated that there were no updates.

## **6. Open call to the Public**

There were no members of the public who wished to speak.

## **7. Adjournment**

Being duly moved and seconded, the meeting adjourned at 6:09 p.m.

Respectfully submitted,  
A/V Tronics, Inc. DBA AVTranz.